

For Immediate Release:

July 11, 2022

Jesse White Announces Elgin Driver Services Facility to Require Appointments for Driver's Licenses and ID Cards

Elgin joins 16 other Chicagoland Driver Services facilities requiring appointments

Illinois Secretary of State Jesse White announced that the Elgin Driver Services facility, located at 595 S. State St., will begin requiring appointments beginning July 12 for behind-the-wheel road tests, REAL IDs, standard driver's licenses and ID cards. Vehicle services, such as renewing a license plate sticker or applying for a vehicle title, will not require an appointment.

Customers may visit ilsos.gov to schedule an appointment. New appointment slots will be available each morning at ilsos.gov.

"The appointment program has been well-received by the public," said White. "By scheduling an appointment, customers avoid standing outside which can be dangerous during the hot summer months."

Chicagoland Driver Services facilities requiring appointments include:

<u>Facility</u>	<u>Street Address</u>
Aurora	339 E. Indian Trail Rd.
Bridgeview	7358 W. 87th St.
Chicago North	5401 N. Elston Ave.
Chicago South	9901 S. Dr. Martin Luther King Jr. Dr.
Chicago West	5301 W. Lexington St.
Des Plaines	1470 Lee St.
Elgin (beginning July 12)	595 S. State St.
Joliet	201 S. Joyce Rd.
Lake Zurich	951 S. Rand Rd.
Lombard	837 S. Westmore B27
Melrose Park	1903 N. Mannheim Rd.
Midlothian	14434 S. Pulaski Rd.
Naperville	931 W. 75th St., Ste. 161
Plano	236 Mitchell Dr.
Schaumburg	1227 E. Golf Rd.
Waukegan	617 S. Green Bay Rd.
Woodstock	428 S. Eastwood Dr.

These appointment-based facilities have the same standardized days and hours of operation: Tuesday through Friday, from 7:30 a.m. to 5 p.m.; and Saturday from 7:30 a.m. to 2 p.m.

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White highlights that the extension for expired driver's licenses, ID cards and learner's permits is set to expire on July 31, 2022. He is encouraging those with expired driver's licenses and ID cards to renew them before July 31, 2022. The extension does not apply to Commercial Driver's Licenses (CDL) and CDL learner's permits.

White continues to encourage people to conduct business online at ilsos.gov, which for many customers may reduce or eliminate the need to visit a Driver Services facility in person. In addition to driver's license and ID card renewals for those who qualify, online services include obtaining a duplicate driver's license or ID card (if lost or stolen), changing an address, ordering a driving record, and purchasing license plate stickers.

White emphasizes that seniors, veterans, persons with disabilities and expectant mothers will be served as walk-ins at all designated appointment facilities. They also have the option to make an appointment.

For faster access to available appointments, customers should visit ilsos.gov as new appointments are available each day. For those without internet access, the Secretary of State is partnering with the Chicago Lighthouse to provide an appointment hotline, which the public may call at 844-817-4649. The Chicago Lighthouse's contact centers offer career opportunities for people who are blind, visually impaired, disabled, veterans and economically disadvantaged.

There are also currently 13 central and downstate Illinois facilities that require appointments.

White also notes that the U.S. Department of Homeland Security has extended the federal REAL ID deadline to May 3, 2023.